



RELEASE NOTES

HipLink Desktop – 1.0.56

Supported Windows OS Versions

Windows 7, Windows 8 and 8.1, and Windows 10

Prerequisites

* Microsoft .NET Framework 3.5 Service Pack 1 and above.

* User Account Settings should be set to **Never Notify** (if you don't have administrative privileges).

Steps:

- Open User Account Control Settings by clicking the Start button, and then clicking Control Panel.
- In the search box, type uac, and then click Change User Account Control settings.
- Do one of the following: To turn off UAC, move the slider to the **Never notify** position, and then click OK.

Supported HipLink Environment

HipLink Windows Standard 4.7.1269 - 5.0.14.3.20

HipLink Windows Enterprise Edition 5.0.15.54

New Features

Ability to Receive Alerts of all Severity Levels

- Alerts can be sent to the desktop application with different severity levels. Each level is indicated using a different color code and ringtone.

Ability to Respond to Alerts

- Desktop application users can respond to alerts with 2 way responses. These include open text type responses.
- All responses are recorded in the Reports section of the HipLink server.

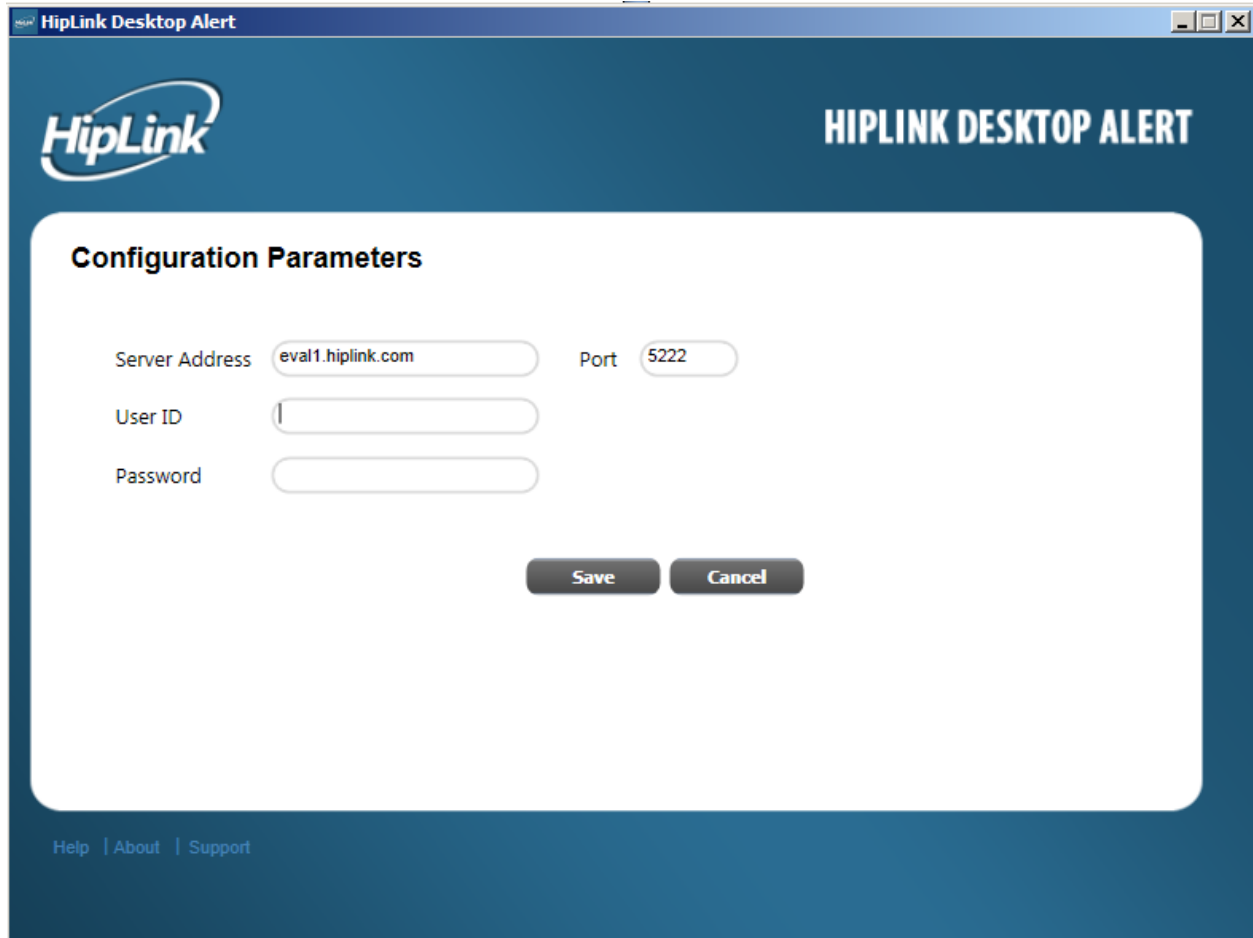
Attachments can be Sent with Alerts

Removal of Emergency Mode

- This version of the desktop application does not allow usage in Emergency Mode.

Note on Installation

After downloading and installing, the first time the app is started a login screen will appear as shown below. Enter your username in the ID section and password in the password section. Enter 5222 for the port and then click on Save in order to login for the first time.



The screenshot shows a window titled "HipLink Desktop Alert" with a dark blue header. The header contains the "HipLink" logo on the left and "HIPLINK DESKTOP ALERT" on the right. Below the header is a white rounded rectangle titled "Configuration Parameters". Inside this rectangle, there are four input fields: "Server Address" with the value "eval1.hiplink.com", "Port" with the value "5222", "User ID" (empty), and "Password" (empty). Below the input fields are two buttons: "Save" and "Cancel". At the bottom left of the window, there are links for "Help", "About", and "Support".

Bug Fixes

- Emergency severity alerts ring persistently until acknowledged.

Contacting Customer Support

Information about contacting HipLink support:

Time	Monday through Friday 8:00 a.m. to 5:00 p.m. Pacific Standard Time (PST) Excluding U.S. holidays.
Email	support@hiplink.com
Phone	408-399-0001
Fax	408-395-5404

Send Us Your Feedback

We always appreciate suggestions from our customers. If you have comments or suggestions about our product or documentation, send an email message to support@hiplink.com

Also visit our website www.hiplink.com for general information.